

Mission Statement 47

Our Central Service Office is a visible service existing and united in partnership with the AA Groups in the common purpose of carrying the message of AA to the alcoholic who still suffers and to those recovering from the disease of alcoholism.



24 Hour Help-
774-4335 or
800-737-6237

Central Service Representatives

Central Service office has no authority on its own account, we derive it from the participating groups. Group representatives reflect the groups' conscience in CSO operations.

Our Central Service Office gets its direction from group Central Service Representatives (CSRs) and a Steering Committee. The Steering Committee holds regularly scheduled meetings and deals with general policy and plans. The CSRs also holds regularly scheduled meeting during which the steering committee reports to the CSRs any central office problems and accomplishments. It is extremely important to keep an open flow of two-way information going between the central office and groups.

We encourage all Groups to elect a CSR to carry your group conscience in the operation of the Central Office. CSRs meet at the office on the first Tuesday of the month at 6:00 pm.

Contributions

Contributions on the group or individual level are always appreciated and help ensure that the groups can continue to carry the message to the alcoholic who still suffers. Please mail all contributions to the address below.



CENTRAL SERVICE OFFICE

47 Portland Street
Portland, ME 04101

Office Phone: 774-3034
24 Hour Help Line: 774-4335 or
800-737-6237

E-mail: cso@csoaamaine.org
Web: www.csoaamaine.org



CENTRAL SERVICE OFFICE

How CSO carries the message



Modem to modem or face to face, AA's speak the language of the heart in all its power and simplicity.

Alcoholics Anonymous page XXIV

**24 Hour Help 774-4335 or
1-800/737-6237**

Services provided by the Central Service Office

About the Office

The **Central Service Office (CSO)** is a non profit corporation of the **AA** groups located in Area 28, (Maine and New Brunswick). The office is located at **78 Portland St.** across from the U.S. Post Office on Forest Avenue in **Portland Maine.** Call **774-3034** or visit **www.csoamaine.org.**

CSO houses and oversees the AA Hotline for Area 28. The two hotline phone numbers are **(207) 774-4335** or **(800) 737-6237** – this confidential service helps people concerned about their drinking to speak with an experienced AA volunteer from their local area in Maine. This service is available 24 hours a day, 7 days a week. The **AA Hotline** also provides current information on the date, time and location of **AA Meetings** that are held in Area 28.



Operation of the Area 28 Hotline, 24 hours a day and maintenance of the Area 28 Twelve Step call list

We offer an extensive inventory of *Conference Approved* literature at low prices.

CSO updates and prints monthly the Area 28 meeting list

Publication of the BEAM, the monthly service newsletter of the Central Office.

Fellowship provided through events such as our annual Old-Timer's Banquet and Gratitude Night

We also house the Area 28 and District 1 archives

The Central Service Office also offers Twelfth Step opportunities by serving on the Hotline as a volunteer. We also always need help on the Functions Committee

The CSO Website—
<http://www.csoamaine.org>

Offers the most current meeting information available, updated on a daily basis. All lists are also offered in a printable format.

- Area Wide Events
- Speaker Tapes from our Events
- Discussion Board
- The BEAM Online
- A.A. Maine Chatroom
- Downloadable Literature Catalogue

Office Hours:

Monday	9:00 am to 5:00 pm
Tuesday	9:00 am to 7:00 pm
Wednesday	9:00 am to 5:00 pm
Thursday	9:00 am to 7:00 pm
Friday	9:00 am to 5:00 pm
Saturday	9:00 am to 5:00 pm

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